



KAMS

Kimberley Aboriginal Medical Services Ltd

Feedback Form

The Kimberley Aboriginal Medical Service (KAMS) and Kimberley Renal Service (KRS) value feedback from patients, family members, carers and the community members of all ages, including young people. You can provide feedback in the following ways:

- Discuss your concerns with staff on site or ask to speak with the manager.
- Call KAMS head office on (08) 9194 3200 and ask to speak with Sector Strengthening Executive Manager.
- Complete the below feedback form and email to corporateservices@kamsc.org.au, or mail to PO Box 1377 Broome WA 6725, or deliver to 33 Napier Terrace Broome WA 6725.
- Complete the online feedback form on our website www.kams.org.au.

All feedback, especially complaints are treated confidentially.

Your name		Date	
Your contact details <i>(if you would like a response from KAMS please provide at least one way we can contact you)</i>	Address		
	Telephone/Mobile		
	Email		
Details of your feedback (what happened, where and when? Include names of people, staff, dates, conversations, location, steps taken etc)			
Please attach any documents, photos to support your feedback/complaint.			
What would you like to happen now?			
Would you like a response from us?			
<input type="checkbox"/> Yes		<input type="checkbox"/> No	